## **ALPHABETICAL WASTE GUIDE**

	Junk mail	Y			
κ	Kitty litter	R			
L	Leaves	G			
	Lids (plastic or metal)	Y			
	Light bulbs	R			
	Light tubes - fluorescent and compact				
	fluorescent tubes (energy saving	•			
	Lolly wrappers	R	Ť		
	Lunch boxes	R			
м	Magazines	Y	<b>-</b>		
	Margarine tubs	Ý			
	Matchboxes	R			
	Meat scraps	G	<b>a</b> .		
	Meat trays (foam)	R	-		
	Medicines	UW			
	Medicine bottles (empty/rinsed)	Ŷ	<b>—</b>		
	Milk bottles/cartons	Ý			
	Mirrors	Ř			
	Mobile phones	OW	-		
	Motor oil	UW			
	Motor oil containers	R or UW	Ĭ		
N	Needles (syringes)	UW	5		
	Newspapers	Ŷ	<b>—</b>		
	Newspapers (soiled)	G			
ο	Office paper	Ý	<b>i</b>		
-	Oil (motor)	UŴ			
	Oil (cooking)	OW	ŏ		
Р	Paint	OW	ŏ		
	Paint tins (empty/dry)	Y	Ĩ		
	Pallets	OW			
	Paper (clean)	Y	Ĩ		
	Paper (soiled)	G			
	Paper towel (clean/soiled)	G			
	Pens/pencils	R			
	Pet food tins (rinsed)	Y	<u> </u>		
	Pharmaceuticals	UW	•		
	Phone books	Y			
	Picture frames	R			
	Pill packets	R			
	Pizza boxes (clean)	Y			
	Pizza boxes (soiled)	G			
	Placemats	R			
	Plant cuttings	G			
	Plant pots	R			
	Plastic bags	R or RNY	10		
	Polystyrene				
R	Ribbons	R			

S	Rope Sauce bottles	R Y	
	Scrap metal	OW	
	Seedling containers	R	-
	Shoes Soft drink bottles/cans	R or OW Y	
	Styrofoam	R	-
	Sweet wrappers	R	
	String (plastic)	R	
	String (brown)	G	
т	Tablet packets	R	
	Takeaway containers	Y	
	Takeaway waxed cups		
	(eg. milkshake/soft drink cups)	R	
	Takeaway paper cups		
	(eg. paper coffee cups (clean))	Y	
	Takeaway paper cups	0	-
	(eg. paper coffee cups (soiled))	G G	
	Tea bags Televisions	OW	-
	Textiles	R or OW	
	Telephone books	Y	
	Timber (untreated/unpainted/		
	small offcuts)	G or OW	
	Timber (treated/painted/large)	OW	
	Tin cans	Y	
	Toilet paper rolls	Y	<u> </u>
	Tissues	G	
	Toys	R or OW	
	Tree clippings Tyres	G OW	
v	Vegetable scraps	G	
•	Vinyl (eg. school bags)	R	
w	Washing baskets	R	î.
	Waxed cardboard	R	
	Waxed paper	R	
	Weeds	G	
	Window glass	R	
	Wine bottles	Y	
	Wood (untreated/ unpainted/		
	small offcuts) Wood (treated/ painted/ large)	G or OW OW	
	Wrapping paper	Y	-
х	Xrays	R or OW	
Υ	Yoghurt containers (number 1-5)	Y	1
	Yoghurt containers (other)	R	Î
z			

## A to Z Waste Guide

## **UNACCEPTABLE WASTE**

### Some waste should not be placed in ANY BIN including:

## **HAZARDOUS WASTE**













Household quantities of the following items can be taken to your waste facility for safe disposal unless otherwise stated.

**Asbestos:** Special handling and disposal is required – please search 'asbestos' in your phone directory.

**Chemicals:** Pesticides, herbicides, fungicides, baits, poisons, wood preservatives, solvents and household cleaners, pool chemicals, acids & alkalis, hobby chemicals (photography chemicals etc). Transport household quantities safely to your waste facility. Approved DrumMuster containers may be taken to your Waste Facility. Call for bookings.

**Batteries:** Car and boat batteries can be recycled when dropped at your waste facility. Battery World Coffs Harbour (Unit 2, 162 Pacific Highway, Coffs Harbour) will accept some batteries free. All recyclable batteries collected are recycled. Restrictions on quantities and charges may apply. Call 6651 5003 for further information.

Bullets & firearms: Please take to your local Police station for disposal.

Fluorescent tubes and compact fluorescents (energy saving bulbs): There is a collection at Coffs Harbour's Waste Management Facility.

**Gas bottles, fire extinguishers & flares:** Accepted at your local waste facility. Gas cylinders can also be returned via swap programs provided by retailers.

**Oils & fuels:** Waste motor oil may be taken to your Waste Facility for recycling (max 20lt. container). Please take empty oil containers to your waste facility for recycling as these cannot be placed in the yellow bins.

**Paint and paint-related products (thinners, strippers, etc.):** Reusable quantities of paints may be taken to the Reuse Centre at your Waste Facility for resale. Small non-reusable quantities of paint may be taken to your waste facility.

**Pharmaceuticals:** You can return your old and unwanted medicines to any pharmacy for free and safe disposal. For more information please ask your local pharmacist. You can also visit www.returnmed.com.au or call 1300 650 835.

**Sharps & clinical waste:** Sharps bins are located throughout the Coffs Coast area. Go to your Waste Facility or contact your local Council for locations.

**Printer & toner cartridges:** These are accepted at most Australia Post offices for recycling. For more information phone 131318. Alternatively, visit cartridgerescue. com.au.



Bullets, gas cylinders and other explosives have been found during hand sorting of waste - these are potentially life threatening as they can explode during processing or collection.

### **IMPORTANT!**

Pool chemicals placed in a bin caused an explosion in a CCWS truck in 2007.

## **OTHER WASTE SERVICES**





**Bulky Greenwaste:** Excess greenwaste or wood greater than 5cm in diameter, please take to your waste facility for recycling or check your local phone directory under 'rubbish removal' for collection services in your area.

**Bulky Waste:** If you have waste before or after a clean-up collection, please take to your waste facility for disposal or check your local phone directory under 'rubbish removal' for collection services in your area.

Carparts: See 'auto parts recyclers' in your phone directory or take to your waste facility.

Car tyres: Take to your waste facility or tyre retailer.

**Cooking Oil:** Accepted at your local waste facility. Coffs Waste Paper and Oil (24 Hulbert's Rd, Toormina) also accepts waste cooking oil. Call 6652 3136 for further information.

**Mobile Phones:** Unwanted mobile phones are accepted under the mobile muster program at most mobile phone retailers. See wwww.mobilemuster.com.au for further information.

Scrap Metals: These are accepted free at your local waste facility. Alternatively, check your local phone directory for 'scrap metal merchants' in your area.

**Unwanted Furniture, Appliances, Clothing:** Any unwanted goods in reasonable condition - please offer to your local charity, reuse centre (see waste facilities) or join a Freecycle network (see links). (Note: Items placed out in the clean-ups are not reused).

**Unwanted Computers:** LifeHouse Charity Computers are a local, licenced Microsoft refurbisher, providing affordable computers to the Coffs Coast Community. Computer equipment and peripherals are all gratefully accepted at any LifeHouse Care Bargain Centre Store: Coffs City Centre, Centro Toormina, and Northside Shopping Centre. Pick-up service also available. For all enquiries please phone (02) 6658 0055.

**Xrays:** If you have small quantities, simply place them in an envelope and post to: Siltech Mechanical Services, 'X-Ray Recycling', PO Box 463, Reservoir VIC 3073. If you have x-ray volumes over 20kg, contact Siltech on (02) 9453 0811.

See Planet Ark's recycling directory at www.recyclingnearyou.com.au for further services.

LINKS: For more information visit the following websites:

Midwaste: Mid-North Coast regional waste group of which Coffs Harbour, Bellingen and Nambucca Councils are members. www.midwaste.org

Planet Ark: Works with communities to inform them of the ways in which they can reduce their day to day impact on the environment at work, home and the community. www.Planetark.org or www.recyclingnearyou.com.au

The Freecycle Network™: is made up of many individual groups of people who are giving (& getting) stuff free in their own towns. www.freecycle.org

The Department of Environment and Climate Change: www.environment.nsw.gov.au/waste

## **Unacceptable Waste & Other Waste Services**









# FREQUENTLY ASKED QUESTIONS

## For all queries relating to services please call the Coffs Coast Waste Services (CCWS) Hotline - 1800 265 495

## What if my recycling does not fit in the recycling bin?

You can get an extra recycling bin or swap your existing (240L) bin for a 360L recycling bin (call your Council for details). You can also use drop-off recycling facilities located at your local waste management facility or transfer station.

## What if I have excess garbage or organics?

You can order extra garbage and organics bins through your Council. Some businesses may be able to access extra services for their red and green bins. Call the CCWS Hotline (1800 265 495) for further details.

## What can I do about my smelly bin?

It is recommended that you wrap your foodwaste in newspaper or put in paper bags before placing in the green bin and place nappies in plastic bags before placing in the red bin. You may rinse your bin on the grass or an area draining to sewer (not stormwater drains).

## When are my bins emptied or what are my bulky goods collection dates?

Call the CCWS Hotline (1800 265 495) or visit: coffscoastwaste.com.au.

### My bin was not emptied - what do I do?

First check that your bin has not been stickered. If your bin was not collected, and you did not forget to put your bin out, please call the CCWS Hotline (1800 265 495). Please note, your bin must be placed on the kerbside before 6am - it is recommended that you put your bin out the night before your collection day.

### My bin was stickered - what do I do?

If you overfill or put the wrong things in your bin it may be stickered. "**The 3 strikes and you're out**" policy applies to all CCWS bins. Repeated contamination may lead to removal of offending bins.

## What do I do if my bin is lost, stolen or damaged?

If your bin is missing, please search for it in your local area before calling the CCWS Hotline (1800 265 495). \* Replacement fees may apply.

### Where can I access educational materials?

You can access the websites:

#### coffscoastwaste.com.au or handybinwaste.com.au

to view & download educational materials including booklets, posters, studies etc.













## **WASTE FACILITIES**

## **Waste Management Facilities:**

#### **COFFS HARBOUR**

Coffs Coast Resource Recovery Park Englands Road, Coffs Harbour Ph: (02) 6648 4580 Open 7 days (7:30am - 5pm)

#### BELLINGEN

Raleigh Waste Centre Shortcut Road, Raleigh Ph: (02) 6655 3777 Open 7 Days (8am - 5:30pm) (excl. Xmas Day)

#### NAMBUCCA

Nambucca Waste Management Facility Old Coast Road, Nambucca Ph: 6568 2170 Open 7 days (7:30am - 4:30pm) (excl. Pub. Hols.)

## **Council Administration:**

For calls relating to service issues including missed services, stolen bins, bulky goods collections etc., please call Coffs Coast Waste Services on 1800 265 495.

Bellingen Shire Council Phone: 6655 7300 Coffs Harbour City Council Phone: 6648 4000 Nambucca Shire Council Phone: 6568 2555

## **Recycling Facility:**

### HANDYBIN MATERIALS RECOVERY FACILITY

Processes materials collected in the yellow bin. Tours available for groups of 10 or more. Commercial recycling services available. Phone: (02) 6652 1733

## **Resource Recovery Facility:**

### **BIOMASS SOLUTIONS FACILITY**

Processes materials collected in the green and red bins in two separate sections. Quality compost for sale. Phone: (02) 6648 3743

## **Re-use Centres:**

(These will accept items with a resale value including furniture, electrical items (excluding Nambucca), some building materials and bric-a-brac.)

### **COFFS HARBOUR**

Coffs Coast Resource Recovery Park. Phone: (02) 6658 0544

#### BELLINGEN

Raleigh Waste Centre. Phone: (02) 6655 3777

### NAMBUCCA

Nambucca Waste Management Facility. Phone: (02) 6568 2170

## **Transfer Stations:**

#### COFFS HARBOUR COUNCIL

Woolgoolga Waste Transfer Station Willis Road Open Saturdays and Sundays (8am - 4pm)

### Coramba Waste Transfer Station

East Bank Road Open Saturdays and Sundays (8am - 4pm)

#### Lowanna Waste Transfer Station

Lowanna Road Open 24 hours, 7 days a week

### **BELLINGEN SHIRE COUNCIL**

Bellingen Transfer Station Bowraville Road Wednesday and Friday (7am - 5pm) Saturday and Sunday (9am - 4pm)

### **Dorrigo Waste Centre**

Old Coramba Road Tuesday, Thursday, Friday (8am - 5:30pm) Saturday and Sunday (8am - 5pm)

## **FAQs and Waste Facilities**

# **CORRECT BIN USE & PLACEMENT**





- Please place bins a minimum of 50cm apart at the kerb (wheels facing house).
- Please place out the night before collection.
- Ensure bins are clear of overhanging trees, cars and other structures so that the truck driver can empty your bin safely.
- Only Coffs Coast Waste Services bins are able to be serviced. If you have an old bin or a bin without Coffs Coast Waste Services branded on the front, your bin will not be emptied.





## **SEPARATION OF WASTE**

Please separate waste. It costs your Council more money for every kilogram of waste disposed of in the red bin. Also, the better you separate, the more material that can be recycled and the less material disposed of to landfill.



## **OVERWEIGHT OR OVERFULL BINS**

Overfull bins can result in difficulty of collection and spillage - please ensure that your lid can close properly.

Overweight bins will not be emptied. We can only lift a maximum of 80kg in wheelie bins. Please avoid filling bins with excessive quantities of heavy materials eg. glass, wet lawn clippings, etc.



# The Coffs Coast resident's recycling effort for 2007/2008 equates to:

- Saving 28,986 m<sup>3</sup> of landfill space.
- Permanent removal of 1,305 cars from our roads.
- Saving electricity equivalent to the annual electricity usage of 8,840 households.
- Saving water equivalent to the annual water usage for 2,127 people.

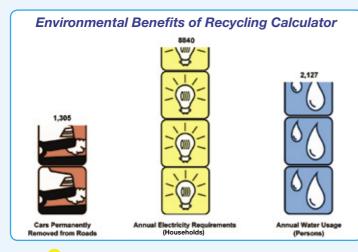
The total greenhouse benefits of recycling by Coffs Coast residents is equivalent to 5,434 tonnes of carbon dioxide emissions.

This result is an outstanding achievement from all Coffs Coast residents and the services provided by Coffs Coast Waste Services and Handybin Waste Services.











This brochure was proudly designed & produced by Handybin Waste Services in collaboration with Mid Coast Printing. For more information: visit our website: www.coffscoastwaste.com.au or phone the hotline: 1800 265 495