

Your Waste Services Guide provided by Handybin Waste Services for the Coffs Harbour, Bellingen & Nambucca Councils.

WASTE-WISE BOOKLET

Please place on your Fridge for quick reference.

This brochure is proudly printed on recycled stock

YOUR WASTE SERVICES







Coffs Coast Waste Services is a regional partnership between Bellingen Shire, Coffs Harbour City and Nambucca Shire Councils with all collection services provided by Handybin Waste Services.

Three different bins, green (greenwaste and foodwaste), yellow (recycling) and red (garbage) are provided to help reduce waste to landfill by up to 80% through recovery of as much materials as possible.

Householders (single dwellings)

You have 3 x 240L wheelie bins in red yellow and green. You may order additional bins or a bigger (360L) yellow recycling bin if desired. See FAQs for further details.

Householders (units) / Businesses

You may have the above services, or bulk bins (660L or 1100L) for garbage and recycling depending on your size or location. Extra empties of your bins may be available depending on your location. See FAQs for further details.





For more information visit our website: www.coffscoastwaste.com.au or phone the hotline: 1800 265 495



WHAT HAPPENS TO YOUR WASTE?

All waste deposited in the red, yellow and green bins is now processed using state-of-the-art technology.







Biomass Solutions Resource Recovery Facility - Mixed Waste



GREEN BIN

(Organics - Greenwaste & Foodwaste)

COLLECTED WEEKLY

Materials disposed of in this bin are turned into high quality compost.

YES please place these items in your green bin: Greenwaste & Foodwaste including:



Small prunings, twigs, branches (must be less than 5cm in diameter/1m length.)



Flowers and weeds



Grass clippings and leaves



Small non-treated timber off-cuts (they must fit inside bin with the lid closed)



Fruit and vegetable scraps



Bread, pasta, cereal, dairy, tea bags



Meat, bones, seafood



Soiled paper, tissues

Material in the green bin is composted into high quality compost - the strictly controlled composting environment at high temperatures destroys weed seeds and pathogens

Handy TIPS

- Line your kitchen organics bin with newspaper, wrap foodwaste with newspaper or use paper bags to reduce mess and odours
- · Freeze meat scraps and seafood until collection day
- Line the bottom of your bin with leaves or twigs to prevent grass clippings from getting stuck

"Things that will rot belong in the green bin"

NO please **DO NOT** place these items in your green bin:



Treated or painted timber (some treatments are toxic) eq.treated pine



Stumps, large branches (can be too heavy and your bin may not be emptied)



Plant pots - plastic or ceramic



Soil, sand (can be too heavy and your bin may not be emptied)



Plastic bags -even those marked biodegradable wrap foodwaste in paper or use paper bags)



Building materials

– bricks, concrete, etc.



Rocks (can be too heavy and your bin may not be emptied)



Garden hoses



Please note - Some material is hand-sorted. Please do not place any contamination in your green bin as it impacts on staff and the quality of compost produced.

YELLOW BIN (RECYCLABLES)

COLLECTED ON ALTERNATE FORTNIGHTS

Materials disposed of in this bin are turned into new products.



Please note:
The Recycling Facility is
designed to process
recyclable HOUSEHOLD
PACKAGING only.

YES

please place these items in your yellow bin:



Plastic containers (with numbers 1-5).
*No soft plastics eg. plastic bags, cling wrap.
Please ensure bottles & containers are empty.



Paper and cardboard (please no waxed cardboard)



Liquid paper board & tetrapaks eq. milk and juice cartons



Steel and aluminium cans (incl. empty aerosol cans, paint tins, clean aluminium foil)



Glass bottles and jars (please don't break glass as it cannot be hand-sorted)



Recycling is one of the easiest things you can do to help the environment and reduce greenhouse gas emissions – Also remember to buy recycled too - use recycled paper, toilet tissue made from recycled office paper, etc.



- Please rinse containers you can use the leftover dishwater to save water. Keeping recyclables clean ensures a cleaner recycling facility for our staff.
- Please do not crush containers if possible it becomes more difficult for machinery and staff to sort.
- Please bundle small pieces of paper eg. receipts etc. in a paper bag or cereal box to assist

Ceramics in glass loads can explode during the recycling process.

NO please **DO NOT** place these items in your yellow bin:



Plastic bags & film (cling wrap)
*not even those marked
recyclable - only rigid plastics
marked 1-5 are recyclable.



Polystyrene, foam Eg. meat trays, foam cups.



Pyrex, window glass and other non-packaging glass incl. drinking glasses, mirrors, spectacles, light bulbs, etc.



Ceramics, crockery & pottery incl. cups, plates, etc.
These can be hazardous, please place in your red bin.



Non-recyclable plastics incl. toys, garden hoses, inflatable toys, cassettes, videos, xrays, mobiles, etc.



Food scraps, greenwaste & garbage incl. clothing, **NAPPIES**, timber etc.



Non-packaging metals incl. appliances, fencing wire (only cans & tins are recyclable)



Hazardous waste incl. syringes, gas cylinders, etc.



Please note - Staff in the recycling facility hand sort waste – Please respect our staff by keeping your recyclables clean and not contaminating your bin.

RED BIN

(GARBAGE / OTHER WASTE)

COLLECTED ON ALTERNATE FORTNIGHTS

Materials disposed of in this bin are processed at the Resource Recovery Facility



YES please place these items in your red bin:



Non-recyclable plastics incl. broken toys, pool & garden hoses, cassettes, DVDs, CDs, etc



Disposable nappies



Waxy cardboard Eg. empty fruit boxes



Plastic bags and film Eg. cling wrap.



Polystyrene, foam Eg. meat trays, foam cups.



Light bulbs, pyrex, window glass and other non-packaging glass



Ceramics Eg. coffee mugs, pots, etc.

Please note - It costs more money to process material in the red bin

than either the green or yellow bins – please separate your foodwaste, greenwaste and recyclables from garbage.

Handy TIPS

- The average family should never normally fill their red bin (the average fill should be less than 30%) – please put as little in the red bin as possible through separating your waste correctly.
- Avoid buying products which have non-recyclable packaging.
- . Avoid plastic bags by using re-usable bags where possible.

NO please **DO NOT** place these items in your red bin:



Soil/sand/rocks (can be too heavy and your bin may not be emptied)



Hazardous materials
- chemicals, paints,
gas cylinders, explosives,
asbestos, fibro, etc.



Building materials - bricks, concrete, etc.



Oils - motor or cooking



Car batteries, car parts, tyres



Greenwaste (put in your green bin)



Foodwaste (put in your green bin)



Recyclables (put in your yellow bin)



Please note - Some materials processed in the RESOURCE RECOVERY FACILITY are hand-sorted. **Please do not endanger our staff by placing any hazardous waste in your bin.**

BULKY GOODS COLLECTION

(CLEAN-UP)

CCWS provides two collections per year.

Enclosed with your booklet is a leaflet informing you of your collection dates. You can also search the database at: www.coffscoastwaste.com.au

- Put material out the night before your collection date.
- Disassemble large items.
- Please donate useful items to charityfirst as collected materials are not reused.

Please place items neatly on the kerbside

Maximum





• Please put metals and whitegoods in a separate pile for recycling.

YES you may place these items out for collection



White goods
Eg. fridges, washing machines,
stoves etc.



Any household item of basic construction, Eg. hot water systems, bikes, ironing boards, etc.



Carpet/ linoleum (max 1.5m length, 50kg weight and must be generated from work carried out in the home)



Small appliances Eg. TVs, toasters, etc.



Mattresses



Metal guttering, aluminium frames, etc. (maximum 1.5m length)

Handy TIPS

- Where you can, take your reuseable items to your local charity shop or the re-use centres at Coffs Harbour, Nambucca and Bellingen Waste Management Facilities - at no charge (Some charities will pick up your items from you - check the yellow pages for a list of local charity organisations).
- As a last resort place goods out for bulky goods collection.

"REMEMBER apart from the metals, it all goes to landfill."

NO please **DO NOT** place out the following items:



Soil, sand, rocks



Hazardous materials
- chemicals, paints, oils, absbetos, fibro, etc.



Building materials
- bricks, concrete, roofing materials, fencing wire etc.



Gas cylinders or oil heaters



General household garbage (put in your red bin)



Greenwaste (put in your green bin)



Glass, mirrors (materials are hand-loaded into trucks)



Car batteries, car parts, tyres

Please Note - Offensive, heavy, dangerous and excessive volumes of waste will not be collected.

Only items that can safely be lifted by two people can be collected.



ALPHABETICAL WASTE GUIDE

Asbestos

Bandaids

Bag ties

Baskets

Batteries

Bones

Books

Branches

Bubble wrap

Building Waste

Bread

Cans

Cards

Car parts

Car tyres

Cardboard

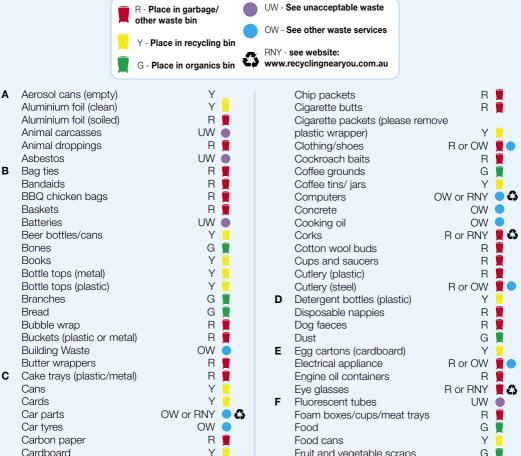
Carbon paper

Cassette tapes

Cellophane

Ceramics

Chemicals



ALPHABETICAL WASTE GUIDE

	Junk mail	Υ			Rope	R	
Κ	Kitty litter	R		s	Sauce bottles	Y	
L	Leaves	G			Scrap metal	OW	
	Lids (plastic or metal)	Υ			Seedling containers	R	
	Light bulbs	R			Shoes	R or OW	
	Light tubes - fluorescent and co	mpact			Soft drink bottles/cans	Υ	
	fluorescent tubes (energy saving				Styrofoam	R	
	Lolly wrappers	,, F.			Sweet wrappers	R	
	Lunch boxes	R	î		String (plastic)	R	
М	Magazines	Y	<u>-</u>		String (brown)	G	
	Margarine tubs	Ý		т	Tablet packets	R	6
	Matchboxes	R		_	Takeaway containers	Y	<u>-</u>
	Meat scraps	G			Takeaway waxed cups		
	Meat trays (foam)	R	-		(eg. milkshake/soft drink cups)	R	
	Medicines	UW	<u>=</u>		Takeaway paper cups		
	Medicine bottles (empty/rinsed)	Y	_		(eg. paper coffee cups (clean))	Υ	
	Milk bottles/cartons	Ϋ́			Takeaway paper cups	·	_
	Mirrors	R			(eg. paper coffee cups (soiled))	G	
	Mobile phones	OW	=		Tea bags	G	
	Motor oil	UW			Televisions	OW	_
	Motor oil containers	R or UW			Textiles	R or OW	
N	Needles (syringes)	UW			Telephone books	Y	
	Newspapers	Y			Timber (untreated/unpainted/		
	Newspapers (soiled)	Ġ			small offcuts)	G or OW	
0	Office paper	Y	<u>-</u>		Timber (treated/painted/large)	OW	
•	Oil (motor)	UW			Tin cans	Y	
	Oil (cooking)	OW			Toilet paper rolls	Y	
Р	Paint	OW			Tissues	G	
•	Paint tins (empty/dry)	Y	Ĭ		Toys	R or OW	
	Pallets	OW			Tree clippings	G	= -
	Paper (clean)	Y			Tyres	OW	_
	Paper (soiled)	Ġ		v	Vegetable scraps	G	
	Paper towel (clean/soiled)	G			Vinyl (eg. school bags)	R	
	Pens/pencils	R		w	Washing baskets	R	=
	Pet food tins (rinsed)	Y	<u>-</u>		Waxed cardboard	R	_
	Pharmaceuticals	UW			Waxed paper	R	=
	Phone books	Υ	Ĭ		Weeds	G	
	Picture frames	R			Window glass	R	
	Pill packets	R	Î		Wine bottles	Υ	<u>-</u>
	Pizza boxes (clean)	Y	<u>-</u>		Wood (untreated/ unpainted/		
	Pizza boxes (soiled)	Ġ			small offcuts)	G or OW	
	Placemats	R			Wood (treated/ painted/ large)	OW	
	Plant cuttings	G			Wrapping paper	Y	
	Plant pots	R		Х	Xrays	R or OW	
	Plastic bags	R or RNY	<u> </u>	Υ	Yoghurt containers (number 1-5)		
	Polystyrene				Yoghurt containers (other)	R	
R	Ribbons	R	_	Z	, ,		_

UNACCEPTABLE WASTE

Some waste should not be placed in ANY BIN including:

HAZARDOUS WASTE







Chemicals: Pesticides, herbicides, fungicides, baits, poisons, wood preservatives, solvents and household cleaners, pool chemicals, acids & alkalis, hobby chemicals (photography chemicals etc). Transport household quantities safely to your waste facility. Approved DrumMuster containers may be taken to your Waste Facility. Call for bookings.

Batteries: Car and boat batteries can be recycled when dropped at your waste facility. Battery World Coffs Harbour (Unit 2, 162 Pacific Highway, Coffs Harbour) will accept some batteries free. All recyclable batteries collected are recycled. Restrictions on quantities and charges may apply. Call 6651 5003 for further information.



Bullets & firearms: Please take to your local Police station for disposal.

Fluorescent tubes and compact fluorescents (energy saving bulbs): There is a collection at Coffs Harbour's Waste Management Facility.



Gas bottles, fire extinguishers & flares: Accepted at your local waste facility. Gas cylinders can also be returned via swap programs provided by retailers.

Oils & fuels: Waste motor oil may be taken to your Waste Facility for recycling (max 20lt. container). Please take empty oil containers to your waste facility for recycling as these cannot be placed in the yellow bins.



Paint and paint-related products (thinners, strippers, etc.): Reusable quantities of paints may be taken to the Reuse Centre at your Waste Facility for resale. Small non-reusable quantities of paint may be taken to your waste facility.

Pharmaceuticals: You can return your old and unwanted medicines to any pharmacy for free and safe disposal. For more information please ask your local pharmacist. You can also visit www.returnmed.com.au or call 1300 650 835.



Sharps & clinical waste: Sharps bins are located throughout the Coffs Coast area. Go to your Waste Facility or contact your local Council for locations.

Printer & toner cartridges: These are accepted at most Australia Post offices for recycling. For more information phone 131318. Alternatively, visit cartridgerescue. com.au.



Bullets, gas cylinders and other explosives have been found during hand sorting of waste - these are potentially life threatening as they can explode during processing or collection.

IMPORTANT!

Pool chemicals placed in a bin caused an explosion in a CCWS truck in 2007.

OTHER WASTE SERVICES



Building Waste: Take building waste to your waste facility for disposal. Reduced fees may be possible for inert waste (eg. bricks, tiles, concrete) and timber waste including pallets separated from other waste which can be recycled.



Bulky Greenwaste: Excess greenwaste or wood greater than 5cm in diameter, please take to your waste facility for recycling or check your local phone directory under 'rubbish removal' for collection services in your area.

Bulky Waste: If you have waste before or after a clean-up collection, please take to your waste facility for disposal or check your local phone directory under 'rubbish removal' for collection services in your area.



Carparts: See 'auto parts recyclers' in your phone directory or take to your waste facility.

Car tyres: Take to your waste facility or tyre retailer.

Cooking Oil: Accepted at your local waste facility. Coffs Waste Paper and Oil (24 Hulbert's Rd, Toormina) also accepts waste cooking oil. Call 6652 3136 for further information.



Mobile Phones: Unwanted mobile phones are accepted under the mobile muster program at most mobile phone retailers. See wwww.mobilemuster.com.au for further information.

Scrap Metals: These are accepted free at your local waste facility. Alternatively, check your local phone directory for 'scrap metal merchants' in your area.



Unwanted Furniture, Appliances, Clothing: Any unwanted goods in reasonable condition - please offer to your local charity, reuse centre (see waste facilities) or join a Freecycle network (see links). (Note: Items placed out in the clean-ups are not reused).

Unwanted Computers: LifeHouse Charity Computers are a local, licenced Microsoft refurbisher, providing affordable computers to the Coffs Coast Community. Computer equipment and peripherals are all gratefully accepted at any LifeHouse Care Bargain Centre Store: Coffs City Centre, Centro Toormina, and Northside Shopping Centre. Pick-up service also available. For all enquiries please phone (02) 6658 0055.



Xrays: If you have small quantities, simply place them in an envelope and post to: Siltech Mechanical Services, 'X-Ray Recycling', PO Box 463, Reservoir VIC 3073. If you have x-ray volumes over 20kg, contact Siltech on (02) 9453 0811.

See Planet Ark's recycling directory at www.recyclingnearyou.com.au for further services.

LINKS: For more information visit the following websites:

Midwaste: Mid-North Coast regional waste group of which Coffs Harbour, Bellingen and Nambucca Councils are members. **www.midwaste.org**

Planet Ark: Works with communities to inform them of the ways in which they can reduce their day to day impact on the environment at work, home and the community. **www.Planetark.org** or **www.recyclingnearyou.com.au**

The Freecycle Network™: is made up of many individual groups of people who are giving (& getting) stuff free in their own towns. www.freecycle.org

The Department of Environment and Climate Change: www.environment.nsw.gov.au/waste

FREQUENTLY ASKED QUESTIONS

For all queries relating to services please call the Coffs Coast Waste Services (CCWS) Hotline - 1800 265 495

What if my recycling does not fit in the recycling bin?

You can get an extra recycling bin or swap your existing (240L) bin for a 360L recycling bin (call your Council for details). You can also use drop-off recycling facilities located at your local waste management facility or transfer station.

What if I have excess garbage or organics?

You can order extra garbage and organics bins through your Council. Some businesses may be able to access extra services for their red and green bins. Call the CCWS Hotline (1800 265 495) for further details.



What can I do about my smelly bin?

It is recommended that you wrap your foodwaste in newspaper or put in paper bags before placing in the green bin and place nappies in plastic bags before placing in the red bin. You may rinse your bin on the grass or an area draining to sewer (not stormwater drains).



When are my bins emptied or what are my bulky goods collection dates?

Call the CCWS Hotline (1800 265 495) or visit; coffscoastwaste.com.au.



My bin was not emptied - what do I do?

First check that your bin has not been stickered. If your bin was not collected, and you did not forget to put your bin out, please call the CCWS Hotline (1800 265 495). Please note, your bin must be placed on the kerbside before 6am - it is recommended that you put your bin out the night before your collection day.



My bin was stickered - what do I do?

If you overfill or put the wrong things in your bin it may be stickered. "The 3 strikes and you're out" policy applies to all CCWS bins. Repeated contamination may lead to removal of offending bins.



What do I do if my bin is lost, stolen or damaged?

If your bin is missing, please search for it in your local area before calling the CCWS Hotline (1800 265 495). * Replacement fees may apply.

Where can I access educational materials?

You can access the websites:

coffscoastwaste.com.au or handybinwaste.com.au

to view & download educational materials including booklets, posters, studies etc.

WASTE FACILITIES

Waste Management Facilities:

COFFS HARBOUR

Coffs Coast Resource Recovery Park

Englands Road, Coffs Harbour

Ph: (02) 6648 4580

Open 7 days (7:30am - 5pm)

BELLINGEN

Raleigh Waste Centre

Shortcut Road, Raleigh Ph: (02) 6655 3777

Open 7 Days (8am - 5:30pm) (excl. Xmas Day)

NAMBUCCA

Nambucca Waste Management Facility

Old Coast Road, Nambucca

Ph: 6568 2170

Open 7 days (7:30am - 4:30pm) (excl. Pub. Hols.)

Council Administration:

For calls relating to service issues including missed services, stolen bins, bulky goods collections etc., please call Coffs Coast Waste Services on 1800 265 495.

Bellingen Shire Council Phone: 6655 7300 Coffs Harbour City Council Phone: 6648 4000 Nambucca Shire Council Phone: 6568 2555

Recycling Facility:

HANDYBIN MATERIALS RECOVERY FACILITY

Processes materials collected in the yellow bin. Tours available for groups of 10 or more. Commercial recycling services available.

Phone: (02) 6652 1733

Resource Recovery Facility:

BIOMASS SOLUTIONS FACILITY

Processes materials collected in the green and red bins in two separate sections.

Quality compost for sale. Phone: (02) 6648 3743

Re-use Centres:

(These will accept items with a resale value including furniture, electrical items (excluding Nambucca), some building materials and bric-a-brac.)

COFFS HARBOUR

Coffs Coast Resource Recovery Park.

Phone: (02) 6658 0544

BELLINGEN

Raleigh Waste Centre. Phone: (02) 6655 3777

NAMBUCCA

Nambucca Waste Management Facility.

Phone: (02) 6568 2170

Transfer Stations:

COFFS HARBOUR COUNCIL

Woolgoolga Waste Transfer Station

Willis Road

Open Saturdays and Sundays (8am - 4pm)

Coramba Waste Transfer Station

East Bank Road

Open Saturdays and Sundays (8am - 4pm)

Lowanna Waste Transfer Station

Lowanna Road

Open 24 hours, 7 days a week

BELLINGEN SHIRE COUNCIL

Bellingen Transfer Station

Bowraville Road

Wednesday and Friday (7am - 5pm)

Saturday and Sunday (9am - 4pm)

Dorrigo Waste Centre

Old Coramba Road

Tuesday, Thursday, Friday (8am - 5:30pm)

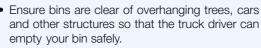
Saturday and Sunday (8am - 5pm)

CORRECT BIN USE & PLACEMENT









 Only Coffs Coast Waste Services bins are able to be serviced. If you have an old bin or a bin without Coffs Coast Waste Services branded on the front, your bin will not be emptied.





SEPARATION OF WASTE

Please separate waste. It costs your Council more money for every kilogram of waste disposed of in the red bin. Also, the better you separate, the more material that can be recycled and the less material disposed of to landfill.







OVERWEIGHT OR OVERFULL BINS

Overfull bins can result in difficulty of collection and spillage - please ensure that your lid can close properly.

Overweight bins will not be emptied. We can only lift a maximum of 80kg in wheelie bins. Please avoid filling bins with excessive quantities of heavy materials eg. glass, wet lawn clippings, etc.

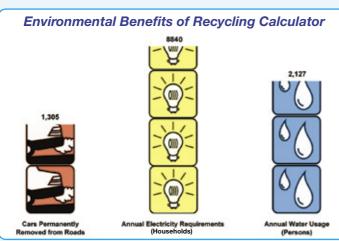


The Coffs Coast resident's recycling effort for 2007/2008 equates to:

- Saving 28,986 m³ of landfill space.
- Permanent removal of 1.305 cars from our roads.
- Saving electricity equivalent to the annual electricity usage of 8.840 households.
- Saving water equivalent to the annual water usage for 2,127 people.

The total greenhouse benefits of recycling by Coffs Coast residents is equivalent to 5,434 tonnes of carbon dioxide emissions.

This result is an outstanding achievement from all Coffs Coast residents and the services provided by Coffs Coast Waste Services and Handybin Waste Services.





visit our website: or phone the hotline:

For more information: www.coffscoastwaste.com.au 1800 265 495



